

## Safety Points Redemption Site - www.gribbinspoints.com

Our new safety points redemption site is available on August 1, 2017!

## **INSTRUCTIONS:**

Go to <u>www.gribbinspoints.com</u> and click "login" in the upper right-hand corner.

## LOGIN INFORMATION:

Your username is your first initial and full last name. Your password is your birthdate in this format – MM/DD/YYYY. After entering this information, click "sign in."

EXAMPLE: John Smith born on May 12, 1979

## o Password: 05/12/1979

- **Explore the site!** Click on each point category, read the FAQ page, look over the sizing charts, and familiarize yourself with the "contact us" page.
- Pick an item you'd like to "purchase" with your safety points. Select the quantity(s) and/or color(s) you'd like, and then click "add to cart".
- After clicking "add to cart", you will arrive at a "shopping cart" page. Once you're at the shopping cart page, make sure your cart is correct before clicking "checkout". Once you've clicked "checkout", your personal information should automatically pop up on the next page.
- Select a shipping address for your order. If you choose to have your order shipped directly to your personal address, please fill out the address, city, state, zip code, and phone information into the empty gray boxes. If you choose to have your order shipped directly to the Gribbins Evansville office, please select that option from the drop-down box (this option will not require any personal information). Then click "next step".
- Make sure your payment information is correct and then click the box for "use my account balance". You'll notice your current point balance is shown in green above the "use my account balance" box. After clicking "use my account balance", the total of your order will automatically subtract from your current safety points. Once you're ready to proceed with your order, click "continue".
- After clicking "continue", you'll notice that you have been directed to a third "check out" page and a green bar will appear saying, "balance successfully applied to the order". Once this green bar appears, and you have reviewed your shipping, billing, and account balance for any errors, click "place order now".
- Once you have clicked the "place order now" button, you will be directed to a page that says "thank you for shopping with us". This means your order is currently processing and is now in fulfillment.
  Please note that orders will be delivered as quickly as possible, but expect two weeks. If you run into a situation where you would like to edit/cancel your order, please contact Jessica King.

ANY QUESTIONS? Contact Jessica King at Oswald Marketing:

jessicak@oswaldmarketing.com / P: 812-426-0335

**TOOL ORDERS:** If you are interested in redeeming your points for tools, please check out <u>the tool</u> <u>catalog</u> on the Gribbins website, and then send an email to Vickie and Stacey as instructed. <u>vdubord@gribbins.com</u> and <u>sforrester@gribbins.com</u>